

Frequently Asked Questions: Boubyan Brokerage

Account opening requirements:

- A Boubyan bank account
- A minimum of 1,000 KD in cash or shares
- 21 Years old or above.

Individuals	Corporates
Complete Brokerage Online Trading Booklet	Complete Brokerage Online Trading Booklet
Signed KYC	Certificate of incorporation
Signed Civil ID	Corporate license
World Check (Mode: Phonetic)	Commercial registration
Signed CRS Form	Company's authorized signatory list along with specimen signatures
Signed FATCA form	Civil ID of the authorized signatories (Signed)
	Authorized traders list along with specimen signatures
	Civil ID of the authorized traders (Signed)
	World Check (Mode: Phonetic)
	Signed KYC
	Signed CRS Form
	Signed FATCA form

Transaction Fees		
Market	Fee	Minimum Charge
Kuwait	<ul style="list-style-type: none"> • Premium market : 0.10% per transaction amount. • Main market : 0.15% per transaction amount • Auction Market : 0.30% per transaction amount. 	Kuwait clearing company charge 0.500 for each Transaction with the amount of 50 KD or above. KD 0.250
UAE Dubai And Abu Dhabi	<ul style="list-style-type: none"> • 0.3% of the trade amount • Additional ticket charge: AED 10 per trade. 	AED 65
Nasdaq Dubai (USD)	<ul style="list-style-type: none"> • 0.275% of the trade amount. 	USD 35

	<ul style="list-style-type: none"> Additional ticket charge: USD 3 per trade. 	
Saudi Arabia	0.155% of the trade amount.	
Qatar	0.35% of the trade amount.	QAR 50
Oman	0.50% of the trade amount.	OMR 3.5

Real-Time Data Subscriptions	
Kuwait	KD 3.3
Saudi Arabia	KD 7
Qatar	KD 3
Oman	KD 2
Bahrain	KD 7
Abu Dhabi	KD 3
Dubai	KD 3
Nasdaq Dubai	KD 3

Share Certificate(s)	
Deposit / Request share certificate(s)	KD 5

WHERE CAN I OPEN A BOUBYAN BROKERAGE ACCOUNT?

- At any Boubyan Bank branch.

HOW WILL I RECEIVE USER ID AND PASSWORD?

- After the application is approved, User ID is distributed by email and password by SMS (OTP).

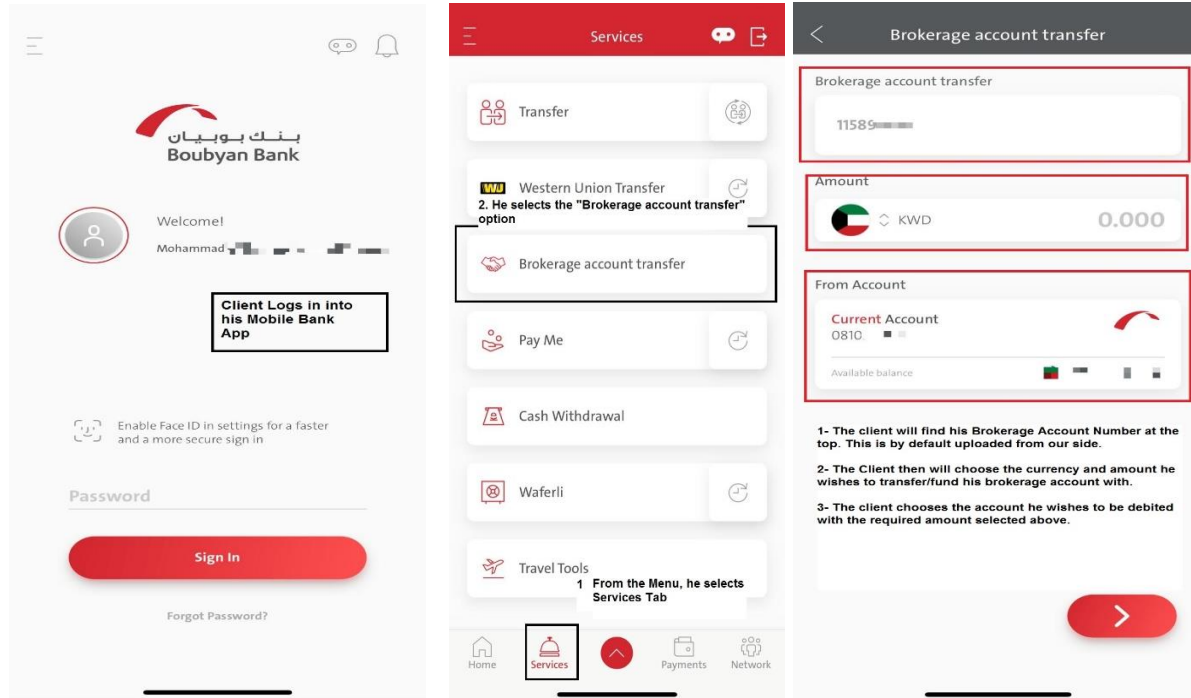
HOW CAN I TRANSFER SHARES FROM/OUT OF BOUBYAN BROKERAGE?

By signing two share Deposit/Issue request forms, which are available at any Boubyan Bank branch or from Boubyan Capital Client Relations Department. Civil ID Copy is required.

(Expected processing time: Approx. 10 working days)

HOW TO TRANSFER MONEY FROM BOUBYAN BANK ACCOUNT TO BOUBYAN BROKERAGE ACCOUNT?

- Through Boubyan Bank and Website.



- By visiting the any Boubyan Bank branch.
- Through Msa3ed Feature in Boubyan Bank App.

HOW TO TRANSFER MONEY FROM BOUBYAN BROKERAGE ACCOUNT TO BOUBYAN BANK ACCOUNT?

- Boubyan Brokerage Website/App:
 - Login in to your account.
 - “Request” → “Withdrawal”
 - Enter Amount required and Trading Password then click on Submit
- Contacting Brokerage Client Relations.

HOW MANY MARKETS ARE OFFERED FOR TRADING?

Seven markets (Kuwait, Saudi Arabia, Bahrain, Qatar, Dubai, Abu Dhabi, and Oman).

HOW CAN THE CLIENT'S TRADE?

- Order placement through Brokers - Dial 1 803 800, Select Option 2
- Boubyan Brokerage Website
- Boubyan Brokerage App

ARE ALL COMPANIES AVAILABLE TO TRADE?

- All companies are displayed on the Trading Platforms **but only sharia 'a compliant shares are allowed to trade.**
- List of Sharia Compliant Companies is available on Boubyan Capital's website.

HOW CAN I RESET MY PASSWORD?

- By clicking n "Forgot My Password" on Boubyan Brokerage Website.
- Contacting Boubyan Brokerage Client Relations.

HOW CAN THE CLIENT FIND THE APP ON THE APP STORE/ GOOGLE PLAY?

- Search for Boubyan or Boubyan Brokerage.

CAN THE CLIENT DOWNLOAD THE APP ON DIFFERENT IOS OR ANDROID DEVICES (PHONES, TABLETS, ETC.)?

- Yes, it is possible, but only on these two operating systems.

ARE ALL MARKETS ACTIVATED IMMEDIATELY?

- Trading activities across all seven markets is allowed once the client transfers 1,000 KD to his Brokerage Account; except for Saudi Market. Saudi Market requires an Authorization Form signed by the client and send it afterwards to TDWL Stock Exchange for approval. (Takes around 10 working days to receive approval)

ARE THE TRANSACTIONS OVER THE APP SECURE?

- Yes, all transaction done through the mobile App are secure. The username/password are required to log into the App and the trading password will be required for placing orders. (You must ensure protecting their username and password at all times)

HOW LONG WILL IT TAKE TO PROCESS THE ORDERS?

- All orders will be processed in real-time but it depends on your internet/data connection; there is no time lag between the online trading platform and the mobile application.

WHAT ARE THE APP'S KEY FEATURES?

- View/amend/cancel orders
- View portfolio details and account summary
- Instant market quotes, charts, and information (please refer to the Prices & Fees table)
- Latest news and announcements
- Customization and management of watch-lists
- Setting stock-specific alerts
- Easy to use, trade, search, and navigate

For more details, please call us on 1 803 800